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PRESS RELEASE

Telenor has deployed the Neat's NOVO Connected solution at an emergency preparedness centre in Norway to deal with the coronavirus pandemic

Two-way communication between healthcare personnel and patients

Madrid, June 2, 2020 / Neat. - Bærum, a densely populated city in Norway, has faced one of the highest rates of people infected with coronavirus in the whole country. Based on this reality, the municipality has acted immediately establishing effective and forceful solutions following government guidelines. These initiatives have facilitated the management of the pandemic and contributed to improving patient care.

Actions taken include the rapid creation of an emergency preparedness centre located in the Donski area, west of Bærum. The health facility is providing additional support in the treatment of patients with a confirmed COVID-19 diagnosis that do not require a ventilator.

The centre has 32 rooms and has been technologically equipped by Telenor with the NOVO Connected solution: NOVO 4G digital telecare terminals. The technological deployment was carried out in record time.

For many years, Telenor -one of Neat's main partners- has provided the municipality of Bærum with independent living technology designed to help the elderly and dependents stay in their home for longer enjoying mobility, autonomy and well-being.

This technology has gained great relevance in the management of the coronavirus pandemic, therefore, the health authorities of the municipality of Bærum, did not hesitate for a moment to request Telenor to deploy the same technology in the emergency preparedness centre of Donski in order to give patients the opportunity to request assistance from healthcare personnel by simply pressing a button.

The alarms triggered by patients are received on the mobile devices of staff who can monitor the alarms and establish a two-way communication with high acoustic fidelity with the patient, or they can reject the alarm to be assisted by a colleague. Telenor's response centre acts as a backup if personnel at the Donski centre cannot immediately respond to an alarm.



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It should be noted that the health personnel of the Donski centre received training to manage the alarms of the NOVO Connected system. Likewise, when a patient is admitted to the emergency preparedness centre, he/she receives a simple and practical explanation on how to trigger alarms to request help.

NOVO Connected solution offers peace of mind both to patients who feel safer and better cared for and to employees who can guarantee high-quality professional care.

At Telenor and Neat, we are very proud to be able to accompany the health personnel of the emergency centre of Donski in managing the crisis of the COVID-19 disease and we commit ourselves to continue collaborating in the fight against the coronavirus pandemic that is affecting so many people in the world.

Neat is a multinational brand of the Legrand Group founded in 1988 with the aim of offering its clients high quality professional services in its different lines of business. It is a specialist in technological platforms for social and health services. It has products and services in the areas of telecare, telemedicine and solutions for nursing homes.

Its more than three decades of experience in technological solutions have positioned it as a leader in wireless patient-nurse call systems, making Neat the undisputed leader in the market.

Its headquarters are in Spain and the quality of its products and services have earned it to spread to more than 30 countries.

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